

## **Department of Children's Services, Office of Information Systems Technology- Agency Chief Information Officer**

**SUMMARY:** The Agency Chief Information Officer (CIO) of the Department of Children's Services, Office of Information Technology (OIT) leads the DCS OIT Department in the development and implementation of Strategic IT Projects that align with the Agency's Vision and Mission. This position reports to the Commissioner of Department of Children's Services.

### **PRINCIPAL DUTIES AND RESPONSIBILITIES:**

- Leads the DCS OIT Department in the development and implementation of Strategic IT Projects that align with the Agency's Vision and Mission.
- Oversees five OIT Directors who are responsible for the day to day operations of the Department and its (approximately)100 employees, including development, service/ operations management, risk management, asset management, relationship management and governance and administration.
- Interfaces with Executive Staff of DCS and Management Advisory Board (MAC) for the purpose of planning and executing the OIT Information Systems goals and objectives.
- Interfaces with various oversight agencies including State legislature and various State and Federal agencies to insure compliance with rules and regulations.

### **EDUCATION / EXPERIENCE:**

- Graduation from an accredited college or university with a bachelor's degree and two years of professional level leadership experience in information technology.
- Minimum of ten years of experience with Child Welfare systems.
- Demonstrated leadership experience including customer service, system development and Child welfare federal reporting requirements.
- An equivalent combination of education and/or experience may be acceptable.

**SKILLS:**

This position requires:

- Dedication and commitment to customer service focused delivery of information systems solutions to stakeholders;
- Demonstrated evidence of experience with success as a CIO with a proven track record;
- Ability to improve IT practices by implementing new techniques and tools;
- Substantial team leadership experience with a focus on team development;
- Technical integrity earned through demonstrated success in implementation of large, complex projects or programs;
- Experience juggling multiple goals, changing priorities and deadlines;
- Ability to build a strong network and relationships at all levels of the organization;
- Demonstrated flexibility, resilience, and resourcefulness
- Ability to identify current or future problems or opportunities, then analyze, synthesize, and compare information to understand issues and cause/effect relationships

**All interested candidates should submit a cover letter and resume to:**

[DCS.OIT\\_Talent\\_Management@tn.gov](mailto:DCS.OIT_Talent_Management@tn.gov)

<http://agency.governmentjobs.com/tennessee>

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